COMPUTER OPERATOR AND PROGRAMMING ASSISTANT

		PAPER–I			
		(Theory&Practical)			
		Full Marks:50			
Part		Unit&Topic	No. of Theory Classes	No. of Practical Classes	Maximum Marks
Part-A	Employe	abilitySkills			
	Unit-1	Communication Skills-III	10	3	
	Unit-2	Self-management Skills-III	10	3	10
	Unit-3	Information & CommunicationTechnology Skills-III	10	4	10
Part–B	Vocatio	nal Skills			
	Unit-1	Install and setup operating system and related software in a computer	5	5	40
	Unit-2	Create, format, and edit document using word processing application software.	10	7	
	Unit-3	Create, format, edit and develop a workbook by using spreadsheet application software.	10	5	
	Unit-4	Create and customize slides for presentation.	5	3	
		Total	60	30	50
Part-C	Practica	lWork			
		Practical Examination			20
		WrittenTest			15
		Viva Voce			10
		Record			05
		Total			50
		Grand Total			100

	PAPER–II						
	(Theory&Practical)						
	FullMarks:50						
Part	Unit&Topic No. of No. of Maximu						
			Theory	Practical	Marks		
	Classes Classes						
Part-A	art-A EmployabilitySkills						
	Unit-1	Entrepreneurship DevelopmentSkills -III	10	7	10		

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	Unit-2	GreenSkills-III	10	7	
Part–B	Vocatio	nalSkills			
	Unit-I	Overview of IT and its significance in the modern world.	08	5	40
	Unit-II	Computer languages and Number System	10	3	•
	Unit-III	Introduction to INTERNET and INTRANET	10	2	
	Unit-IV	'C' Programming	12	6	
		Total	60	30	50
Part-C	Practica	IWork			
		PracticalExamination			20
		WrittenTest			15
		VivaVoce			10
		Record			05
		Total			50
		Grand Total			100

PAPER-I(Theory)

PART A: EMPLOYABILITY SKILLS

Unit–I: Communication Skills-III

- Introduction to communication process, Importance of communication, Elements of communication, Perspectives in communication, Effective communication.
- Verbal communication, PublicSpeaking.
- Importanceofnon-verbalcommunication, Typesofnon-verbalcommunication, Visual communication.
- Pronunciation basics, Speaking properly, Phonetics, Types of sounds.
- Important communication styles, Assertive communication, Advantages of assertive communication, Practicing assertive communication.
- Steps for saying 'No', Connecting words.
- Capitalization, Punctuation, Basic parts of speech, Supporting parts of speech.
- Parts of a sentence, Types of object, Types of sentences, Paragraph.
- Greetings, Introducing self and others.
- Talking about self, Filling a form.
- Main types of questions, Forming closed and open-ended questions.
- Names of relatives, Relations.
- Concept of habits and routines.
- Asking for directions, Using landmarks.

Unit-2:Self-managementSkills- III

- Understanding self, Techniques for identifying strengths and weaknesses, Difference between Interests and abilities.
- Guidelines for dressing and grooming, Preparing a personal grooming checklist.
- Timportance of personal hygiene, Three steps to personal hygiene, Essential steps of hand

washing.

- Describe the benefits of teamwork, Working in a team.
- Benefits of networking skills, Steps to build networking skills.
- Meaning of self-motivation, Types of motivation, Steps to building self-motivation.
- Meaning of goals and purpose of goal-setting, Setting SMART goals.
- Meaning and importance of time management, Steps for effective time management.

Unit-3: Information & Communication Technology Skills-III

- Thtroduction to ICT, Advantages of using a word processor, Work with Libre Office Writer.
- [@] Statusbar, Menubar, Icons on the Menu bar, Multiple ways to perform a function.
- [@] Save a word document, Close a word document, Open an existing document, Print.
- ^e Change style and size of text, Aligntext, Cut, Copy, Paste, Find and replace.
- The of spell_checker, Autocorrect.
- Insert bullet list, Number list, Tables, Pictures, Shapes.
- Insert header, Insert footer, Insert page number, Pagecount.
- Tracking option, Manage option, Compare documents.

PART B: VOCATIONAL SKILLS

	Trade Practical	Trade Theory
UNIT 1:Install	Assemble a Desktop PC	Introduction to computer
and setup	1. Identify computer peripherals and internal	system
operating	components of a desktop computer.	 Concepts of Hardware and
system	2. Assemble components of desktop computer.	Software.
and related	Using Windows Operating Systems	 Function of motherboard
software in a	3. Practice on Windows interface and navigating	components and various processors.
computer	windows.	 Various Input/ Output devices in use
	4. Practice on managing files and folders using	and their features
	removable drives.	Introduction Windows Operating
	5. Customize the desktop	System
	6. Settings and manage user accounts.	 Introduction to operating System
	7. View system properties and control panel	 Main features of Windows OS
	details.	 Concept of various shortcut
	8. Work with keyboard shortcut commands.	commands.
	9. Print and scan document using different	Introduction to the booting process
	commands.	 Introduction to various types of
	Computer basics and Software Installation	memories and their features.
	14. View the BIOS settings and their	 Basic Hardware and software issues
	modifications.	and
	15. Install Windows operating system.	their solutions.
	16. Format hard disk and create partition.	 Usage of Application software and
	17. Identify and rectify common hardware and	Antivirus.
	software issues during OS installation.	Introduction to DOS Command Line
	18. Install necessary application software for	Interface & Linux Operating Systems
	Windows i.e. Office Package, PDF Reader,	 Introduction to basic DOS Internal
	Media Player etc.	and
	19. Configure Bluetooth and Wi-Fi settings.	External Commands.
	20. Install Drivers for printer, scanner, webcam	 Introduction to Open Source
	and DVD	Software
	etc.	 Introduction to Linux Operating
	21. Burn data, video and audio files on CD/DVD	System
	using application software.	features, structure, files and processes
	DOS Command Line Interface	 Basic Linux commands.

	22. Use basic DOS commands for directory	
	listing.	
	23. Manage files and folders using DOS	
	commands.	
	Install Ubuntu Linux operating system and	
	execute basic Linux commands	
	24. Installation of Ubuntu Linux operating	
	system	
	25. Install necessary application software for	
	Linux i.e. Office Package, PDF Reader,	
	Media Player etc.	
	26. Use Basic Linux commands for directory	
	listing, file and folder management, in Linux.	
	29. View system properties and manage system	
	setting in Linux.password etc.	
	27. Use the Linux graphical user interface for	
	file and folder management, exploring the	
	system etc.	
	28. Customize desktop settings and manage	
	user accounts	
UNIT-II:Create,	Using Word Processing Software	Using Word Processing Software
format, and	Manage documents	 Introduction to the various
edit document	30. Navigate within documents	applications in MS office.
using word	• Search for text	 Introduction to Word features,
processing	Link to locations within documents	Office button, toolbars.
application	 Move to specific locations and objects in 	 Creating, saving and formatting and
software.	documents	printing documents using Word.
Soleware.	 Show and hide formatting symbols and 	 Working with objects, macro, mail
	hidden text	merge, templates and other tools in
	31. Format documents	Word.
	 Set up document pages 	
	Apply style sets	
	 Insert and modify headers and footers 	
	 Configure page background elements 	
	32. Save and share documentsSave documents in alternative file formats	
	Modify basic document properties	
	Modify print settings Share decuments electronically	
	Share documents electronically	
	33. Inspect documents for issues	
	Locate and remove hidden properties and	
	personal information	
	•Locate and correct accessibility issues	
	• Locate and correct compatibility issues	
	Format documents	
	34. Insert text and paragraphs	
	• Find and replace text	
	Insert symbols and special characters	
	35. Format text and paragraphs	
	Apply text effects	
	 Apply formatting by using Format Painter 	
	 Set line and paragraph spacing and 	
	indentation	
	 Apply built-in styles to text 	
	Clear formatting	
	36. Create and configure	

document sections	
• Format text in multiple columns	
• Insert page, section, and column breaks	
Change page setup options for a section	
Manage tables and lists	
37. Create tables	
Convert text to tables	
Convert tables to text	
 Create tables by specifying rows and 	
columns	
38. Modify tables	
• Sort table data	
 Configure cell margins and spacing 	
 Merge and split cells 	
 Resize tables, rows, and columns 	
• Split tables	
 Configure a repeating row header 	
39. Create and modify lists	
 Format paragraphs as numbered and bulleted 	
lists	
 Change bullet characters and number formats 	
 Define custom bullet characters and number 	
formats	
 Increase and decrease list levels 	
 Restart and continue list numbering 	
 Set starting number values 	
Create and manage references	
40. Create and manage reference elements	
 Insert footnotes and endnotes 	
 Modify footnote and endnote properties 	
 Create and modify bibliography citation 	
sources	
 Insert citations for bibliographies 	
41. Create and manage reference tables	
 Insert tables of contents 	
 Customize tables of contents 	
 Insert bibliographies 	
Manage graphic elements	
42. Insert illustrations and text	
boxes	
 Insert shapes 	
Insert pictures	
Insert 3D models	
• Insert Smart Art graphics	
 Insert screenshots and screen clippings 	
Insert text boxes	
43. Format illustrations and text boxes	
Apply artistic effects	
 Apply picture effects and picture styles 	
Remove picture Backgrounds	
 Format graphic elements 	
 Format SmartArt graphics 	
 Format 3D models 	
44. Add text to graphic elements	
 Add and modify text in text boxes 	
 Add and modify text in shapes 	

	Add and modify SmartArt graphic content	
	45. Modify graphic elements	
	Position objects	
	Wrap text around objects	
	 Add alternative text to objects for 	
	accessibility	
	Manage document collaboration	
	46. Add and manage comments	
	Add comments	
	 Review and reply to 	
	comments	
	 Resolve comments 	
	Delete comments	
	47. Manage change tracking	
	 Track changes 	
	 Review tracked changes 	
	 Accept and reject tracked 	
	changes	
	Lock and unlock change	
	tracking	
	Manage Mailings	
	48. Perform mail merge	
	Create envelopes	
	Create labels	
	 Create a new mailing list 	
	 Perform mail merge 	
	using an existing list	
UNIT-III:	Spread Sheet Application Manage Worksheets	Spread Sheet Application
Create, format,	and Workbooks	 Introduction to Excel features and
edit	49. Open files in MS Excel	Data
and develop a	• Open MS Excel	Types.
workbook by	• Create a new Excel file	• Cell referencing and linking Sheets.
using	 Create a new Excel file from a template 	 Introduction to various functions in
	a Onen an aviating Event file	
spreadsheet	• Open an existing Excel file	all
application	50. Import data	categories of Excel.
•	50. Import data • Import data from txt files	categories of Excel.Concepts of sorting, filtering and
application	 50. Import data Import data from txt files Import data from csv files 	categories of Excel.Concepts of sorting, filtering and validating data.
application	 50. Import data Import data from txt files Import data from csv files 51. Navigate within workbooks 	 categories of Excel. Concepts of sorting, filtering and validating data. Analyzing data using charts, data
application	 50. Import data Import data from txt files Import data from csv files 51. Navigate within workbooks Search data 	 categories of Excel. Concepts of sorting, filtering and validating data. Analyzing data using charts, data tables, pivot tables, goal seek
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• Save workbooks in alternative file formats	
 Configure print settings 	
Manage data cells and ranges	
55. Manipulate data	
 Paste data by using special paste options 	
 Fill cells by using Auto Fill 	
• Insert and delete multiple columns or rows	S
 Insert and delete cells 	
56. Format cells and ranges	
• Merge and Unmerge cells	
 Modify cell alignment, orientation and 	
indentation	
Format cells using Format Painter	
-	
Wrap text within cells	
Apply number formats	
 Apply cell formats from the Format cells 	
dialog box	
 Apply cell styles 	
 Clear cell formatting 	
57. Define and reference	
named ranges	
• Define a named range	
Name a table	
• Summarize data visually Insert spark lines	
Apply built in conditional formatting	
Remove conditional formatting	
-	
Manage tables and table data	
58. Create and format tables	
Create excel tables from cell ranges	
 Apply table styles 	
 Convert tables to cell ranges 	
59. Manage tables and table data	
 Add or remove table rows and columns 	
 Configure table style options 	
 Insert and configure total rows 	
60. Filter and sort table data	
• Filter records	
 Sort data by multiple columns 	
Perform operations using formulas and	
functions	
61. Insert references	
Insert relative, absolute and mixed reference Deference and remode tables	
Reference named ranges and named tables	sin
formulas	
62. Calculate and transform Data	
 Perform calculations using AVERAGE(), 	
MIN(),MAX() and SUM()	
• Count cells by using COUNT(), COUNTIF() and	nd
COUNTBLANK()	
• Perform conditional operations by using the	ıe
IF() function	
63. Format and modify text	
• Format text using RIGHT(),LEFT() and MID())
functions	,
• Format text using UPPER(), LOWER() and	
LEN() functions	

and68. Open files in MS PowerPointcustomize• Open MS PowerPointslides for• Create a new PowerPoint filepresentation.• Create a new PowerPoint file from a template• Open an existing PowerPoint file•• Open an existing PowerPoint file•• Add slides•• Add titles and text•• Select slide layouts•• Duplicate slides•	Power point Presentations • Image editing, Presentations • Introduction to Open Office. • Introduction to the properties and editing of images. • Introduction to different formats of images and their uses. • Introduction to Power Point and its advantages. • Creating Slide Shows. Fine tuning the presentation and good presentation technique
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• Export presentations to other formats	
Format presentations	
75. Insert text and paragraphs	
 Find and replace text 	
 Insert symbols and special characters 	
76. Format text and paragraphs	
 Apply text effects 	
 Apply formatting by using Format Painter 	
 Set line and paragraph spacing and 	
indentation	
 Apply built-in styles to text 	
77. Create and configure sections	
 Format text in multiple columns 	
 Text and image presentation styles 	
 Clear formatting Manage tables and bulleted 	
text	
78. Create tables	
 Insert tables in PowerPoint 	
Apply built-in table styles	
 Create tables by specifying rows and 	
columns	
79. Modify tables	
 Insert and delete table rows and columns 	
Configure cell margins and spacing	
Merge and split cells	
• Resize tables, rows, and columns	
80. Create and modify bulleted text	
 Format paragraphs as numbered and bulleted 	
lists	
 Change bullet characters and number formats 	
 Increase and decrease list indents 	
 Set starting number values 	
 Restart and continue list numbering on 	
different slides	
Create and manage reference elements	
(hyperlinks)	
 Create hyperlinks within presentations 	
• Create hyperlinks in presentations for files	
and other sources	
Manage graphic elements	
81. Insert illustrations and text boxes	
 Insert shapes 	
• Insert pictures	
 Insert SmartArt graphics 	
 Insert screenshots and screen clippings 	
82. Format illustrations and text boxes	
 Apply artistic effects 	
 Apply picture effects and picture styles 	
 Remove picture backgrounds 	
Crop images	
 Format graphic elements 	
 Format SmartArt graphics Add and modify toxt in graphic elements 	
83. Add and modify text in graphic elements	
 Add and modify text in text boxes 	
Add and modify text in shapes	
 Add and modify SmartArt graphic text 	

 • Create insert and modify sharts	Г	 	 	
• Create, insert and modify charts				
Manage Audio & Video elements				
84. Add Audio elements				
Import audio files in Presentations				
Configure audio playback options				
85. Add Video elements				
 Import video files in presentations 				
 Resize video to fit slide 				
 Configure video playback 				
Options				
Manage transitions and animations				
86. Add slide transitions				
 Add same slide transition for all slides 				
 Set transition effect duration 				
 Configure transition start and finish options 				
Customise select slide transitions				
87. Add animations				
 Animate text and graphic elements 				
 Order shapes, images, and text boxes 				
 Group shapes, images, and text boxes 				
 Configure animation effects 				
 Configure animation paths 				
Reorder animations on a slide				
Manage collaboration				
-				
88. Add and manage comments				
Add comments				
 Review and reply to comments 				

PAPER-I(Practical)

PART A: EMPLOYABILITY SKILLS

Unit-I: Communication Skills-III

- 1. Role-play on the communication process.
- 2. Group discussion on the importance of communication and factors affecting perspectives in communication.
- 3. Charts preparation onelements of communication.
- 4. Classroom discussion on the 7Cs (i.e. Clear, Concise, Concrete, Correct, Coherent, Courteous and Complete) for effective communication.
- 5. Role-play of a phone conversation.
- 6. Group activity on delivering a speech and practicing public speaking.
- 7. Role-play on non-verbal communication.
- 8. Group exercise and discussion on Do's and Don'ts to avoid body language mistakes.
- 9. Group activity on methods of communication.
- 10. Group activities on practicing pronunciation.
- 11. Group discussion on communication styles.
- 12. Group discussion on observing and sharing communication styles.
- 13. Group discussion on how to say 'No'.
- 14. Group activity on identifying parts of speech.
- 15. Writing a paragraph with punctuation marks.

- 16. Group activity on constructing sentences.
- 17. Group activity on identifying parts of speech.
- 18. Activity on framing sentences.
- 19. Activity on active and passive voice.
- 20. Assignment on writing different types of sentences.
- 21. Role-play on formal and informal greetings.
- 22. Role-play on introducing someone.
- 23. Practice and group discussion on how to greet different people.
- 24. Practicing self-introduction and filling up forms.
- 25. Practicing self-introduction to others.
- 26. Practice exercise on forming questions.
- 27. Group activity on framing questions.
- 28. Practice talking about family.
- 29. Role-play on talking about family members.
- 30. Group discussion on habits and routines.
- 31. Group activity on describing routines.
- 32. Role-play on asking and giving directions.
- 33. Identifying symbols used for giving directions.

Unit-2:Self-managementSkills- III

- 1. Activity on writing aims in life.
- 2. Preparing a worksheet on interests and abilities.
- 3. Role-play on dressing and grooming standards.
- 4. Self-reflection activity on various aspects of personal grooming
- 5. Role-play on personal hygiene.
- 6. Assignment on personal hygiene.
- 7. Assignment on working in a team.
- 8. Self-reflection on team work.
- 9. Group activity on networking in action.
- 10. Assignment on networking skills.
- 11. Activity on staying motivated.
- 12. Assignment on reasons hindering motivation.
- 13. Assignment on setting SMART goals.
- 14. Activity on developing long-term and short-term goals using SMART method.
- 15. Preparing a checklist of daily activities.

Unit-3:Information & Communication Technology Skills-III

- 1. Demonstration and practice of the following:
 - Creating a new document
 - Typing text
 - Saving the text
 - Opening and saving file on Microsoft Word/Libre Office Writer.
- 2. Group activity on using basic user interface of Libre Office writer.
- 3. Group activity on working with Microsoft Word.
- 4. Group activity on performing the functions for saving, closing and printing documents in

Libre Office Writer.

- 5. Group activity on performing thefunctions forsaving, closing and printing documents in Microsoft Word.
- 6. GroupactivityonformattingtextinLibreOfficeWriter.
- 7. GroupactivityonformattingtextinMicrosoftWord.
- 8. GroupactivityoncheckingspellingsandgrammarusingLibreOfficeWriter.
- 9. GroupactivityoncheckingspellingsandgrammarusingMicrosoftWord.
- 10. Practical exercise of inserting lists and tables using Libre Office Writer.
- 11. Practical exercise of inserting header, footer and page numbers in Libre Office Writer.
- 12. Practical exercise of inserting header, footer and page numbers in Microsoft Word.
- 13. GroupactivityonperformingtrackchangesinLibreOffice Writer.
- 14. GroupactivityonperformingtrackchangesinMicrosoftWord.

PAPER-II(Theory)

PART A: EMPLOYABILITY SKILLS

Unit-I: Entrepreneurship Development Skills-III

- Introduction to entrepreneurship, Types of business activities.
- The meaning of value, Values of an Entrepreneur, Casestudy on qualities of an entrepreneur.
- Ifference between the attitude of entrepreneur and employee.
- Troblems of entrepreneurs, Problem-solving, Ways to think like an entrepreneur.
- The business cycles, Principles of idea creation, Generating a business idea, Casestudies.
- Inderstanding customer needs, Conducting a customer survey.
- Importance of business planning, Preparing a business plan, Principles to follow for growing a business, Case studies.

Unit-2:Green Skills-III

- Meaning of eco-system, food chain and sustainable development, Main sectors of the green economy-E-waste management, green transportation, renewal energy, green construction, and water management.
- Policies for a green economy.
- Stakeholders in the green economy.
- Role of the government in promoting a green economy, Role of private agencies in promoting green economy.

PART B: VOCATIONAL SKILLS

	Theory	Practical
Unit -I	 Overview of IT and its significance in the modern world. Overview of IT and its significance evolution of computing technology digital literacy and responsible use of technology. 	 Make a journal, recording every instance where we use IT in daily lives and discuss how IT has become an integral part of modern life . Milestones (e.g., invention of the computer , development

		of the internet, introduction of smartphones).
Unit - II	Computer languages and Number System	
	Theory 1. Computer languages Introduction to computer language: Machine language, assembly language and high- level language. Number system : positional and non- positional number system, types of numbers, conversion. (Binary, Octal,Decimal,Hexadecimal) Computer codes(BCD,ASCII,EBCDIC), sign magnitude. Algorithm and flow chart of programming.	 Practical List out the languages of computer. List out the 4GL translators. Introduce all level programming languages. Prepare a project on algorithm and flow chart of programming on chart paper.
Unit - III	INTRODUCTION TO INTERNET AND INTRANET	
	Theory1. InternetBasics of the internet, its history, architectures, protocols, and various web services and technologies.TCP/IP and the OSI model DNS (domain name system) and IP addressing.Introduction to web browsers navigating the web, bookmarks, and tabs 2. IntranetDesign, implementation, and management of intranet networks concept and purpose of intranets.Design and set up an intranets network.Content management and collaboration tools for intranets.Master intranet security and user access control.Intranet administration.Definition and purpose of intranets benefits and challenges of intranet implementation.	 Practical Students should use web browsers to navigate the Internet, open multiple tabs. bookmark websites, and manage their browsing history. Assign research topics and ask students to use search engines effectively to find information. Create a list of common online security threats (e.g., phishing emails, malware). Simulate these threats in controlled environments and ask students to identify and respond to them. Set up a small-scale intranet using a local server or software. Assign students to create and upload content to the intranet. Demonstrate the configuration of user access controls. authentication methods, and encryption. Troubleshoot and resolve common intranet issues.

		 recovery strategies for the intranet. Identify and mitigate threats within the intranet environment.
Unit -	'C' Programming	
IV	Theory	Practical
	Theory 1. C Programming Understand the basic concepts of programming and algorithmic thinking. Write, compile, and debug C Programs. Develop problem-solving skills using Programming. Work with fundamental data types, operators, and control structures in C. Develop an understanding of functions, arrays, and pointers.	 Practical Write a simple C program that displays "hello, world!" on the screen. Explain the basic structure of a C program, including the main function. Create a program that declares and initializes variables of various data types, such as integers, floats, and characters. Develop a program that performs basic arithmetic operations (addition, subtraction, multiplication, and division) on user-input numbers. Write a program that asks the user for their age and determines if they are eligible to vote based on their age. Create programs that demonstrate the use of for and while loops to display patterns (e.g., stars, numbers) or calculate factorial and sum of numbers. Implement a program that uses arrays to store and manipulate a list of numbers, such as finding the maximum and minimum values. Introduce array indexing and loops for array traversal. Develop a program with user-defined functions to perform specific tasks, such as calculating the area of a circle, finding prime numbers, or reversing a string. Create a program that handles strings, including reading input, finding string length, concatenating strings, and comparing strings. manipulation, passing by reference

PAPER-II(Practical)

PART A: EMPLOYABILITY SKILLS

Unit-I: Entrepreneurship Development Skills-III

- 1. Role-play on different kinds of businesses around us.
- 2. Role-play on qualities of an entrepreneur.
- 3. Interviewing employees and entrepreneurs.
- 4. Group activity on identifying and solving problems.
- 5. Brain storming on generating a business ideas.
- 6. Group activity to conduct a customer survey.
- 7. Group activity on developing a business plan.

Unit-2:GreenSkills-III

- 1. Group discussion on sectors of green economy.
- 2. Poster making on various sectors for promoting green-economy.
- 3. Group discussion on initiatives for promoting the green economy.
- 4. Writing an essay or a short note on the important initiatives for promoting green economy.
- 5. Group discussion on the role of stakeholders in the green-economy.
- 6. Making solar bulbs.
- 7. Group discussion on the role of Government and Private Agencies in promoting a green economy.
- 8. Poster making on green-sectors.

CLASS-XII

		PAPER–III			
		(Theory&Practical)			
		FullMarks:50			
Part	Unit&Topic		No.of Theory	No.of Practical	Maximum Marks
			Classes	Classes	
Part-A	EmployabilitySkills				
	Unit-1	CommunicationSkills-IV	9	4	10
	Unit-2	Self-managementSkills-IV	9	4	
	Unit-3	Information&CommunicationTechnology	10	4	
		Skills-IV			
Part–B	Vocatio	nalSkills			
	Unit-1	Fundamentals of ERP	16	9	40
	Unit-2	Basics of Procurement Policy and BPO's	16	9	
		Total	60	30	50
Part-C	Practica	lWork			
		PracticalExamination			20
		WrittenTest			15
		VivaVoce			10
		Record			05
		Total			50
		Grand Total			100

		PAPER–IV					
	(Theory&Practical)						
		Full Marks:50					
Part	. The		Unit&Topic No.of No. Theory Prac Classes Clas		Maximum Marks		
Part-A	Employability Skills						
	Unit-1	Entrepreneurial Skills-IV	12	4	10		
	Unit-2	Green Skills-IV	12	5			
Part–B	Vocational Skills						
	Unit-I	Database Management System	12	08	40		
	Unit-II	HTML	12	08			
	UNIT-III	Artificial intelligence	12	05	1		
		Total	60	30	50		
Part-C	Practical Work						

Grand Total	100
Total	50
Record	05
VivaVoce	10
Written Test	15
Practical Examination	20

PAPER-III(Theory)

PART-A:EMPLOYABILITYSKILLS

Unit-1:CommunicationSkills-IV

- *Constant Constant Co*
- [©] Partsofspeech–usingcapitals,punctuation,basicpartsofspeech,Supportingpartsof speech.
- Writing skills to practice the following:
 - Simple sentence
 - Complex sentence
 - Types of object,

Identify the types of sentences

- Active and Passive sentences
- Statement/
- Declarative sentence
- Question/
- Interrogative sentence
 - Emotion/Reaction or Exclamatory sentence
 - Order or Imperative

sentence, paragraph writing.

Unit2: Self-management Skills-IV

- Motivation and positive attitude, Intrinsic and extrinsic motivation, Positive attitude ways to maintain positive attitude, Stress and stress management – ways to manage stress.
- Howtobecomeresultoriented?,Goalsetting-examplesofresult-orientedgoals.
- Stepstowardsself–awareness,Personalityandbasicpersonalitytraits,Commonpersonality disorders-
 - Suspicious
 - Emotional and impulsive
 - Anxious,

Steps to overcome personality disorders.

Unit3: Information and Communication Technology Skills-IV

- Getting started with spreadsheet- types of a spreadsheet, steps to start LibreOffice Calc., components of a worksheet.
- Opening workbook and entering data-types of data, steps to enter data, editing and deleting data in a cell, Selecting multiple cells, Saving the spreadsheet in various formats, Closing the spreadsheet, Opening the spreadsheet, Printing the spreadsheet.
- @ Using a spreadsheet for addition adding value directly, adding by using cell address, usinga

mouse to select values in a formula, using sum function, copying and moving formula, Need to format cell and content, Changing text style and font size, Align text in a cell, Highlight text.

- Sorting data, Filtering data, Protecting spreadsheet with password.
- Presentation software available, Stapes to start LibreOffice Impress, Adding text to a presentation.
- ☞ Open, Close, Save and Print a slide presentation.
- Working with slides and text in a presentation adding slides to a presentation, deleting slides, adding and formatting text, highlighting text, aligning text, changing text colour.
- Advanced features used in a presentation, Inserting shapes in the presentation, Inserting clipart and images in a presentation, Changing slide layout.

PART-B:VOCATIONALSKILLS

	Theory	Practical
Unit -I	 Fundamentals of ERP 1. Define Enterprise. Define Planning. Challenges of enterprise systems. Uses of enterprise resource planning. Understanding the factors affecting ERP. Advantages of ERP. ERP vendors 2. Define time management concept and importance of time management. Understanding the improve time management skills. Define time management in IT. 	 List the advantages of ERP. List the components of ERP. List the ERP vendors. Explain basic structure of an Enterprise Resource Planning system. Communicate typical integrated business processes in an ERP such as procurement. Perform common business transactions as an end- user in an ERP system. Configure an ERP system for specific business processes. Perform an activity to Contribute as a member of an ERP implementation or configuration. Interpret the concept and importance of time management. List the ways to improve time management skills. Promote sharing of ideas and group participation to resolve a problem or question
Unit - II	Basics of Procurement Policy and BPO's	question
	Theory	Practical
	1. Introduction Procurement Policies.	Interpreted the Importance of Procurement Policies. List the Benefits and Limitations of
	Explain the Benefits and Limitations ProcurementPolicies.2. Define Business Process.	List the Benefits and Limitations of Procurement Policies. List the various leading Indian BPO.

Introduction to BPO Industry. Unders	standing Role of Explain the applications Area of
BPO Industry.	BPO.
Understanding type o	f BPO services. List the Different services of BPO.
	Interpreted the importance of BPO
	industry.
	List the Indian leading BPO
	Company.
	Case study about a BPO
	Company.

PAPER-III(Practical)

PART-A:EMPLOYABILITY SKILLS

Unit-1:Communication Skills-IV

- 1. Group discussion on factors affecting active listening.
- 2. Poster making on steps for active listening.
- 3. Role-play on negative effects of not listening actively.
- 4. Group practice on identifying parts of speech.
- 5. Group practice on constructing sentences.
- 6. Group activity on writing sentences and paragraphs.
- 7. Group activity on practicing writing sentences in active or passive-voice.
- 8. Group activity on writing different types of sentences(i.e.declarative,exclamatory, interrogative and imperative)

Unit2: Self-management Skills-IV

- 1. Role-play on avoiding stressful situations.
- 2. Activity on listing negative situations and ways to turn it positive.
- 3. Group activity on listing aim in life.
- 4. Group discussion on self-awareness.
- 5. Group discussion on common personality disorders.
- 6. Brain storming steps to overcome personality disorder.

Unit3: Information and Communication Technology Skills-IV

- 1. Group activity on identifying components of spreadsheet inLibreOffice Calc.
- 2. Group activity on working with data on LibreOffice Calc.
- 3. Group activity on formatting a spreadsheet in LibreOffice Calc.
- 4. Group activity on performing basic calculations in LibreOffice Calc.
- 5. Group activity on sorting data in LibreOffice Calc.
- 6. Group practice on working with LibreOffice Impress tools.
- 7. Group activity on saving, closing and opening a presentation in LibreOffice Impress.
- 8. Group activity on working with fontstyles inLibreOffice Impress.
- 9. Group activity on changing slidelayout onLibreOffice Impress.

PAPER-IV(Theory)

PART-A: EMPLOYABILITY SKILLS

Unit-1:Entrepreneurial Skills -IV

- Entrepreneurship and entrepreneur, Characteristics of entrepreneurship, Entrepreneurship art and science, Qualities of a successful entrepreneur, Types of entrepreneurs, Roles and functions of an entrepreneur, What motivates an entrepreneur, Identifying opportunities and risk-taking, Startups.
- Barriers to entrepreneurship, Environmental barriers, No or faulty business plan, Personal barriers.
- Entrepreneurialattitude,
- Entrepreneurial competencies, Decisiveness, Initiative, Interpersonal skills positiveattitude, stress management, Perseverance, Organizational skills – time management, goal setting, efficiency, managing quality.

Unit-2:Green Skills-IV

- @ Green jobs, Benefits of green jobs, Green jobs in different sectors:
 - Agriculture
 - Transportation
 - Water conservation
 - Solar and wind energy
 - Eco-tourism
 - Building and construction
 - Solid waste management
 - Appropriate technology
- Importance of green jobs in
 - Limiting greenhouse asemissions
 - Minimizing waste and pollution
 - Protecting and restoring ecosystems
 - Adapting to the effects of climate change
- Green jobs, Benefits of green jobs, Green jobs in different sectors:
 - Agriculture
 - Transportation
 - Water conservation
 - Solar and windenergy
 - Eco-tourism
 - Building and construction
 - Solid waste management
 - Appropriate technology

PART-B:VOCATIONAL SKILLS

		Practical
	Theory	
Unit -	HTML	
П		

	 What is HTML Tags Attributes Structure Text Content Links and Images Comments 	Write Some Programmes Using HTML like: Hello World Paragraph and Line Breaks Unordered List Ordered List Link Image etc
Unit - III	ARTIFICIAL INTELLIGENCE	
	Theory	Practical
	Introduction to AI 2. Different Uses of AI 3. AI in Business Organizations	 Do multiple tasks like Letter Writing, Project Making, Making Spreadsheets etc using AI.

PAPER-IV(Practical)

PART-A:EMPLOYABILITYSKILLS

Unit-1:EntrepreneurialSkills -IV

- 1. Group discussion on the topic "An entrepreneur is not born but created".
- 2. Conducting a classroom quiz on various aspects of entrepreneurship.
- 3. Chart preparation on types of entrepreneurs.
- 4. Brain storming activity on What motivates an entrepreneur.
- 5. Group discussion about "What we fear about entrepreneurship".
- 6. Activity on taking an interview of an entrepreneur.
- 7. Group activity on identifying entrepreneurial attitude.
- 8. Playing games, suchas "Who am I".
- 9. Brain storming a business ideas.
- 10. Group practice on "Best out of Waste".
- 11. Group discussion on the topic o f"Let's grow together".
- 12. Group activity on listing stress and methods to deal with it like Yoga, deep-breathing exercises, etc.
- 13. Group activity on time management.

Unit-2:GreenSkills- IV

- 1. Group discussion on the importance of greenjob.
- 2. Chart preparation on green jobs in different sectors.
- 3. Preparing posters on green jobs.
- 4. Group activity on tree plantation.
- 5. Brainstorming different ways of minimizing waste and pollution.
- 6. Group discussion on the importance of green job.
- 7. Chart preparation on green jobs in different sectors.